



# CB 2 Series

CB 2-e  
CB 2-e with AED Housing  
CB 2-e with Public Address  
CB 2-s

Installation & Setup

## Administrator Guide



**Code Blue®**

800.205.7186 • [www.codeblue.com](http://www.codeblue.com)



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## 2 Introduction

### The 2 Series Wall Mount Help Points

This popular line is a good fit for any indoor or outdoor application including parking facilities. Our unmistakable craftsmanship makes our Help Points® the most rugged on the market, withstanding the punishment of natural and man-made disasters. With durable construction, our wall mount units can meet any requirement or purpose. All **2 Series** units have a rugged steel construction, shatterproof Lexan Lens, industrial engineering grade reflective graphics and weather, UV and graffiti resistant paint. Lighting with a high-powered, 270 lumens / 92 candela LED blue beacon/strobe. Other options include:

- IP and analog phones
- Long-life LED area light
- Low powered consumption LED faceplate light
- Camera and card reader openings
- Temperature controlled automated external defibrillator (AED) housing
- Public address speakers (PAS) housing



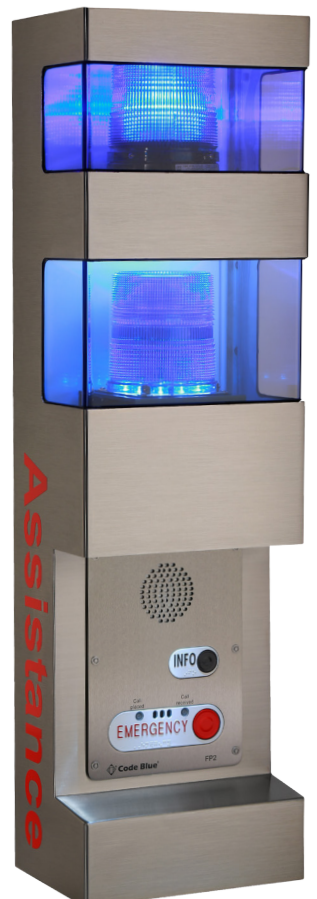
CB 2-e



CB 2-e with Public Address



CB 2-e with AED Housing



CB 2-s



## 3 Getting Started

### Basic Install Instructions

1. EIA/TIA, ANSI, CSA and BICSI cabling or similar standards shall be adhered to for proper operation of Code Blue communication devices connected to copper or fiber infrastructures. Communications cable and electrical cable in the same conduit is not an acceptable installation and shall not be supported. Analog phones require a minimum of 23mA for proper operation (26-29mA recommended).
2. Each analog speakerphone requires its own phone line or PBX extension. Multiple units shall not be supported.
3. Speakerphones require programming before operation. Consult the User Guide or Administrator Guide enclosed with the unit or go to [www.codeblue.com](http://www.codeblue.com) > **Support** > **Downloads** to read or download manuals.
4. If you are installing IP speakerphones, please read the appropriate manuals and consult with your Network Administrator.
5. Size electrical wiring based on length of run.
6. Consult the enclosed document packet for internal wiring instructions.

### What's Included

Quantity	Part Description
1	Document packet (Installation and Setup)
1	Hardware packet
4	Lag screw sleeves
4	Metal washers
4	Rubber washers
1	Security bit
1	Enclosure (CB 2-e, CB 2-e with PAS, CB 2-e with AED or CB 2-s)
2	Faceplate screws – CB 2-s only
2	Key fobs – CB 2-e with AED only





#### 3.1 CB 2-e Replacement Parts List

Part	Part Number
LED Strobe Light	40159
Button Head Security Screws (3 pack)	41418
Analog Phone Line Surge Suppressor	41471
IP Phone Line Surge Suppressor	41421
Manifold R/B 5-way	40101
Power Brick 120V, 240V, 277V, & 347V	40104



CB 2-e



#### 3.2 CB 2-e with Public Address Replacement Parts List

Part	Part Number
LED Strobe Light	40159
Button Head Security Screws (3 pack)	41418
Analog Phone Line Surge Suppressor	41471
IP Phone Line Surge Suppressor	41421
Manifold R/B 5-way	40101
PAS AMP Kit 24V	40009
Power Brick 120V, 240V, 277V, & 347V	40104
PAS Speaker	40080



CB 2-e with  
Public Address



#### 3.3 CB 2-e with AED Housing Replacement Parts List

Part	Part Number
LED Strobe Light	40159
Button Head Security Screws (3 pack)	41418
Analog Phone Line Surge Suppressor	41471
IP Phone Line Surge Suppressor	41421
Manifold R/B 5-way	40101
Power Brick 120V, 240V, 277V, & 347V	40104
AED Housing Door Release Mechanism	41104
AED Housing Heater	41105
AED Housing Thermostat	41106
AED Housing Door Controller	41107
AED Housing Retrofit kit	40012



CB 2-e with  
AED Housing



#### 3.4 CB 2-s Replacement Parts List

Part	Part Number
LED Strobe Light	40159
Button Head Security Screws (3 pack)	41418
Analog Phone Line Surge Suppressor	41471
IP Phone Line Surge Suppressor	41421
Manifold R/B 5-way	40101
Power Brick 120V, 240V, 277V, & 347V	40104
LED Area Light	41539



CB 2-s



## 4 Installation Instructions

### 4.1 CB 2-e Installation Instructions

#### Pre-Installation

**Electrical preparation** – The unit may have supply wires run either behind the unit through the wall or below the unit by using an external conduit through the bottom of the unit. Holes in the back and the bottom of the unit have been provided for this purpose.

#### Installation Procedures

1. **Remove the top of the unit.**
2. **Mark the mounting holes** – In order to comply with the Americans with Disabilities Act (ADA) of 1990, the speakerphone button(s) should be positioned between 34 and 48 inches from grade level. (Consult an ADA specialist in your area to verify local and federal guidelines.)
3. **Drill all marked holes.**
4. **Install the housing** – Four anchors of appropriate size and type should be used to fasten the housing to the wall.

**IMPORTANT:** If wiring is being supplied from the back, ensure that the conduit is aligned at this time.

5. **Reattach the top.**

#### Wiring

1. **Ground** – The ground (green) wire should be stripped and fastened to the supplied grounding lug.
2. **12-24V AC / DC** - The enclosure comes pre-wired, except for incoming power. Bring incoming power to the harness or pigtails. **A Certified Electrician should do any wiring.**

**120V AC** – The enclosure comes pre-wired except for incoming power. If you are using a Code Blue Power Supply/Transformer, please look at the wiring diagram on top of the Step-Down Transformer to verify how to step down the voltage that you are bringing to the enclosure. **A Certified Electrician should do any wiring.**





#### CB 2-e Additional Options

##### **HIKVISION Network Mini Dome Camera**

The HIKVISION Mini Dome Network IP Camera installed in this unit is a Code Blue 3rd Party Partner product. Model # DS-2CD7153-E.

The network camera is set with the following factory default settings:

1. IP Address: 192.0.0.64
2. Camera is accessed on IP Port 8000
3. User Name: admin
4. Password: 12345

For additional support, contact HIKVISION at:

1. Website: <http://www.hikvision-usa.com/support.html>
2. Phone: **1-909-895-0400**, 6 a.m. to 6 p.m. PST
3. Email: [techsupport@hikvisionusa.com](mailto:techsupport@hikvisionusa.com)

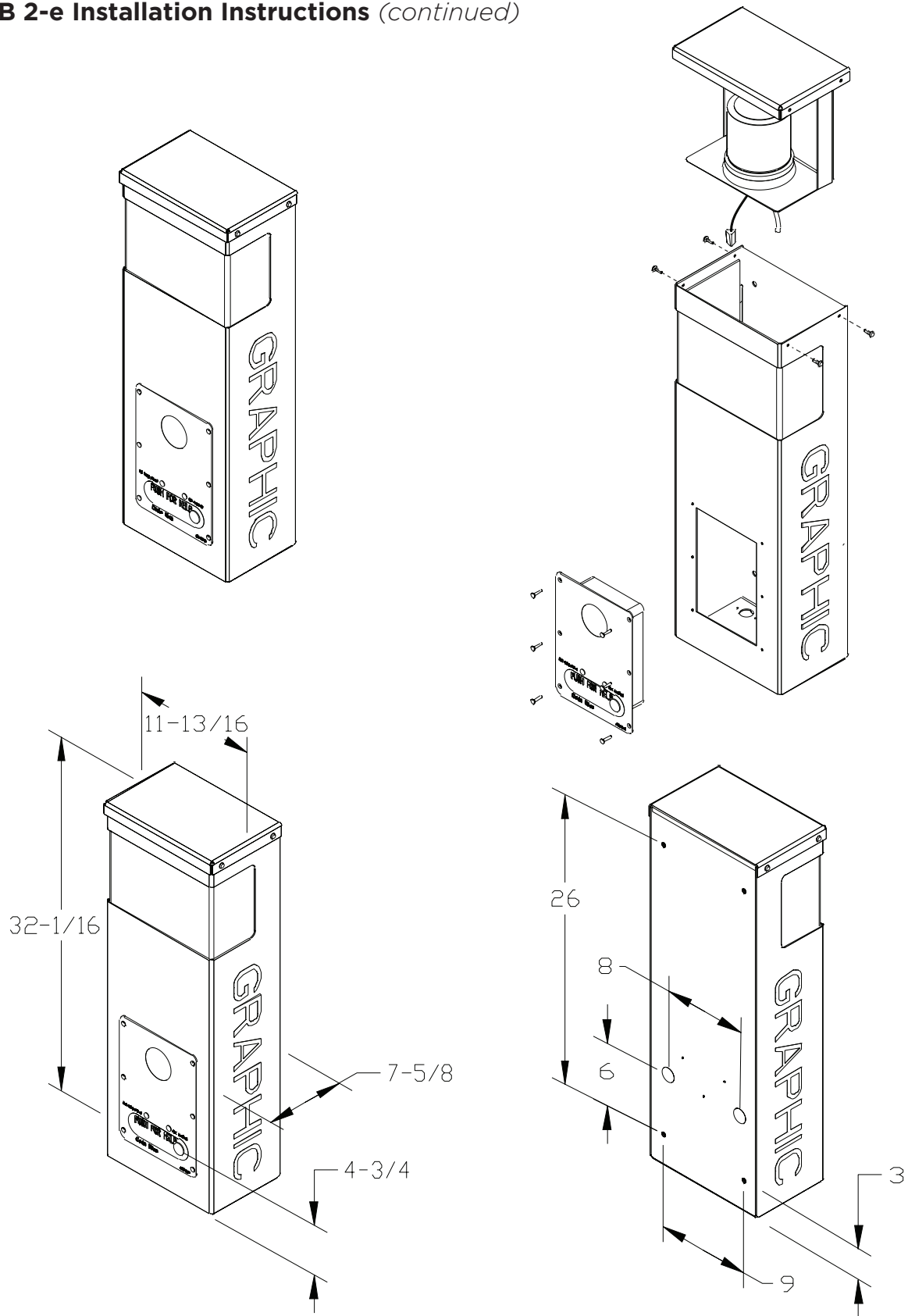


**Note:** Please contact Code Blue Customer Service if a custom cutout is needed in the CB 2-e for third party products, such as a card reader or a custom camera to mount inside the CB 2-e enclosure.

**Contact Code Blue Customer Service at 1-800-205-7186 or [customerservice@codeblue.com](mailto:customerservice@codeblue.com).**

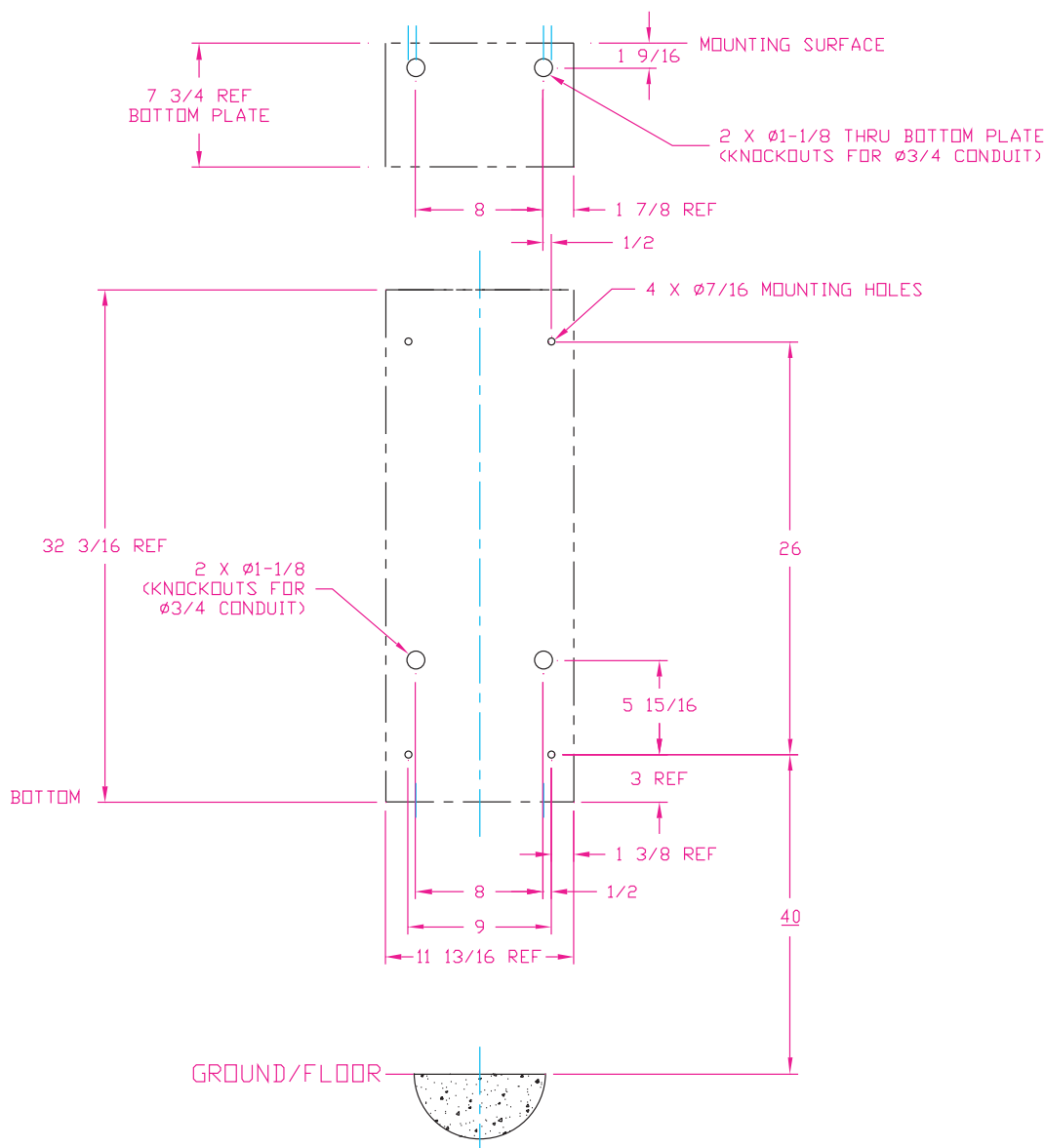


#### CB 2-e Installation Instructions *(continued)*





#### CB 2-e Installation Instructions *(continued)*



Suggested installation dimensions shown from ground to lower right mounting hole are for single button faceplates.

- For dual button faceplate, deduct 3.25 inches.
- For keypad faceplate, deduct 4.5 inches.
- For wheelchair direct facing access only, deduct 6 inches.

**DISCLAIMER:** The dimensions above are intended as guidelines only. For specific installation requirements reference your local codes.

All wiring must be installed and connected by experienced and certified personnel to meet local and national electrical codes, and will include a service disconnect.



## 4.2 CB 2-e with Public Address Installation Instructions

### Pre-Installation

**Electrical preparation** – The unit may have supply wires run either behind the unit through the wall or below the unit by using an external conduit through the bottom of the unit. Holes in the back and the bottom of the unit have been provided for this purpose.

### Installation Procedures

1. **Remove the top of the unit.**
2. **Mark the mounting holes** – In order to comply with the Americans with Disabilities Act (ADA) of 1990, the speakerphone button(s) should be positioned between 34 and 48 inches from grade level. (Consult an ADA specialist in your area to verify local and federal guidelines.)
3. **Drill all marked holes.**
4. **Install the housing** – Four anchors of appropriate size and type should be used to fasten the housing to the wall.

**IMPORTANT:** If wiring is being supplied from the back, ensure that the conduit is aligned at this time.

5. **Reattach the top.**

### Wiring

1. **Ground** – The ground (green) wire should be stripped and fastened to the supplied grounding lug.
2. **12-24V AC / DC** - The enclosure comes pre-wired, except for incoming power. Bring incoming power to the harness or pigtails. **A Certified Electrician should do any wiring.**

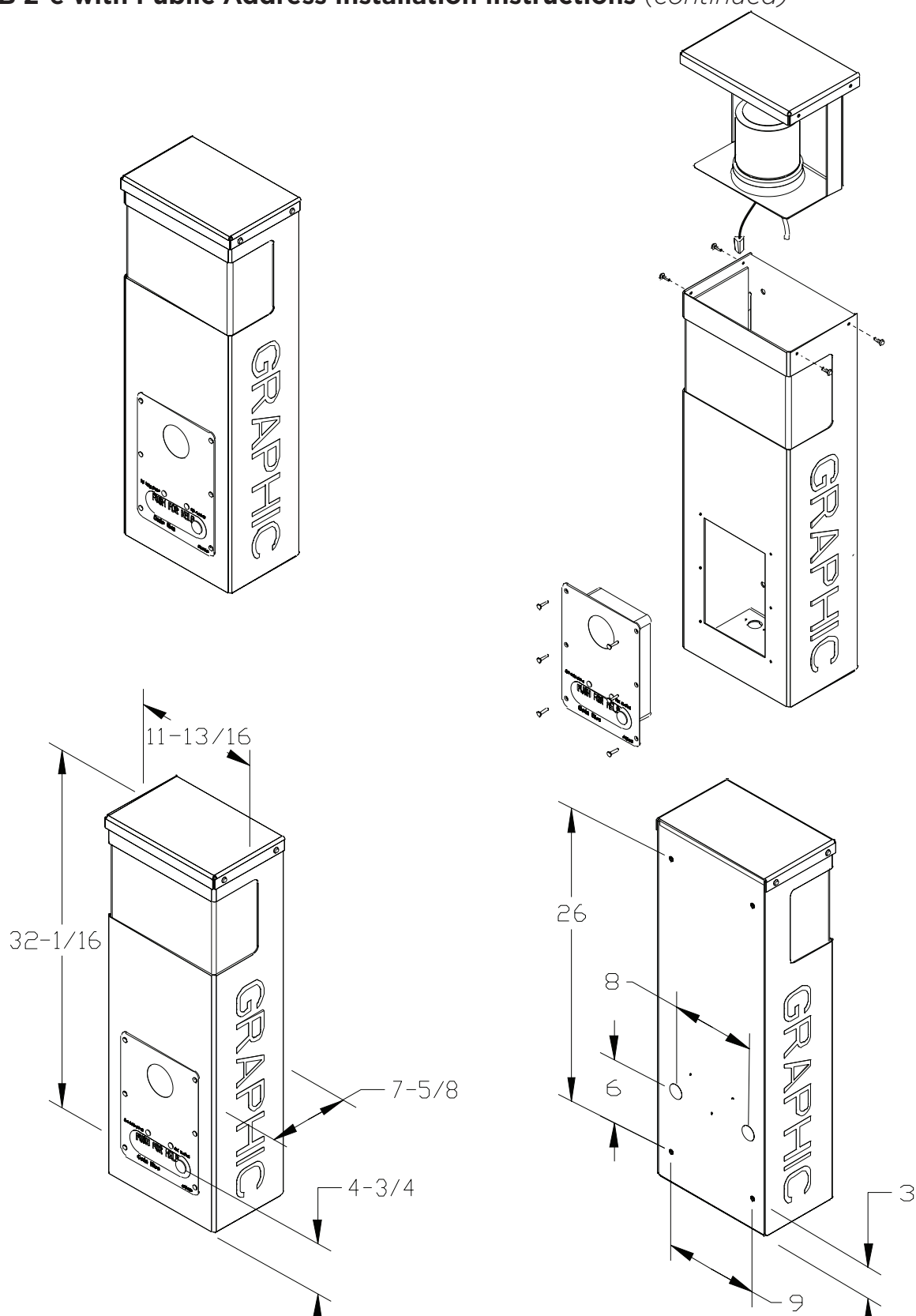
**120V AC** – The enclosure comes pre-wired except for incoming power. If you are using a Code Blue Power Supply/Transformer please look at the wiring diagram on top of the Step-Down Transformer to verify how to step down the voltage that you are bringing to the enclosure. **A Certified Electrician should do any wiring.**

### Communications Wiring

Have category 3 or higher 4 pair cable terminated to a RJ45 applying TIA/EIA T568-B specifications.



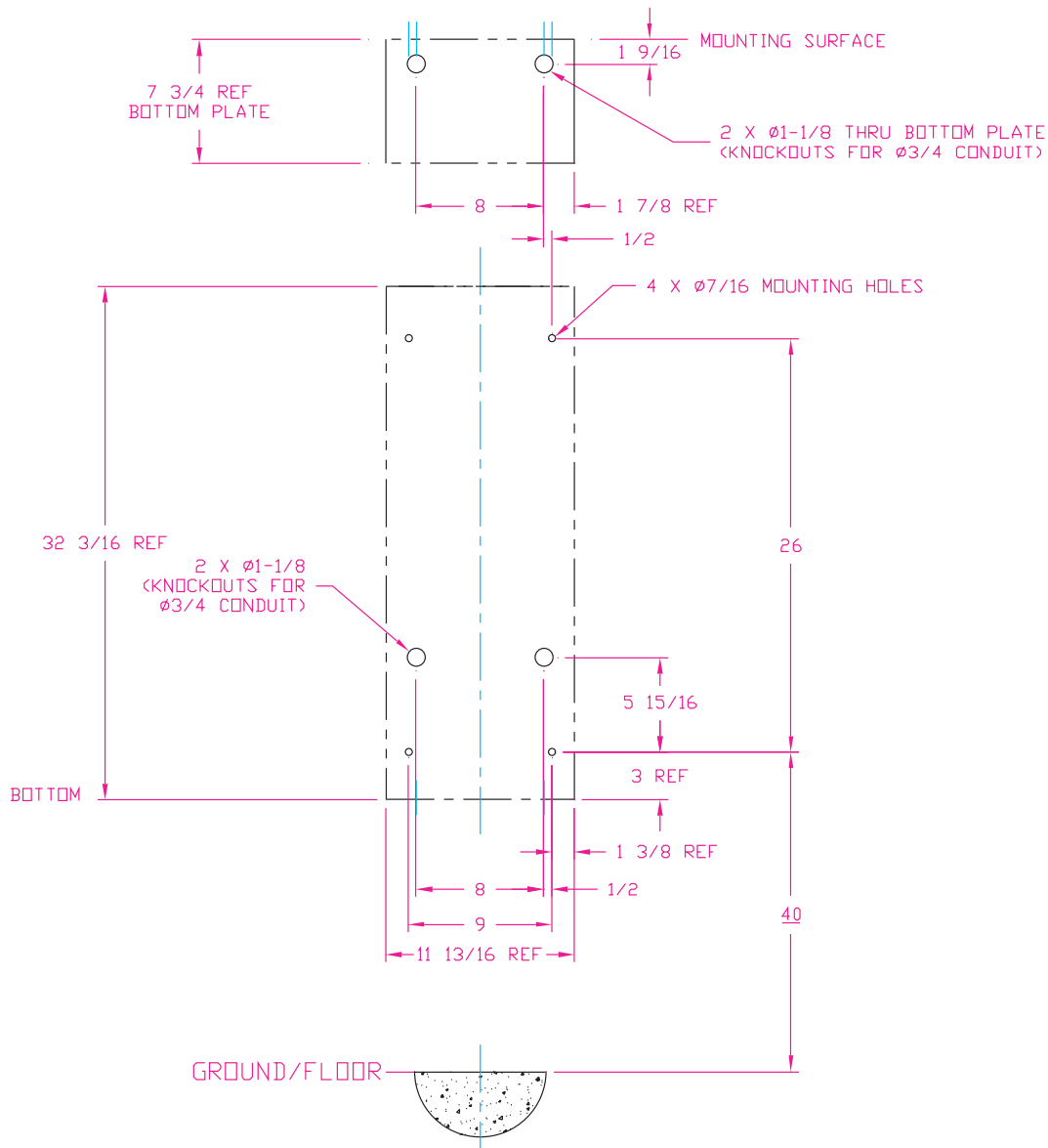
#### CB 2-e with Public Address Installation Instructions *(continued)*







#### CB 2-e with Public Address Installation Instructions *(continued)*



Suggested installation dimensions shown from ground to lower right mounting hole are for single button faceplates.

- For dual button faceplate, deduct 3.25 inches.
- For keypad faceplate, deduct 4.5 inches.
- For wheelchair direct facing access only, deduct 6 inches.

**DISCLAIMER:** The dimensions above are intended as guidelines only. For specific installation requirements reference your local codes.

All wiring must be installed and connected by experienced and certified personnel to meet local and national electrical codes, and will include a service disconnect.



#### 4.3 CB 2-e with AED Housing Installation Instructions

##### Pre-Installation

**Electrical preparation** – The unit may have supply wires run either behind the unit through the wall or below the unit by using an external conduit through the bottom of the unit. Holes in the back and bottom of the unit have been provided for this purpose.

##### Installation Procedures

1. **Remove the top of the unit.**
2. **Mark the mounting holes** – In order to comply with the Americans with Disabilities Act (ADA) of 1990, the speakerphone button(s) should be positioned between 34 and 48 inches from grade level. (Consult an ADA specialist in your area to verify local and federal guidelines.)
3. **Drill all marked holes.**
4. **Install the housing** – Four anchors of appropriate size and type should be used to fasten the housing to the wall.

**IMPORTANT:** If wiring is being supplied from the back, ensure that the conduit is aligned at this time.

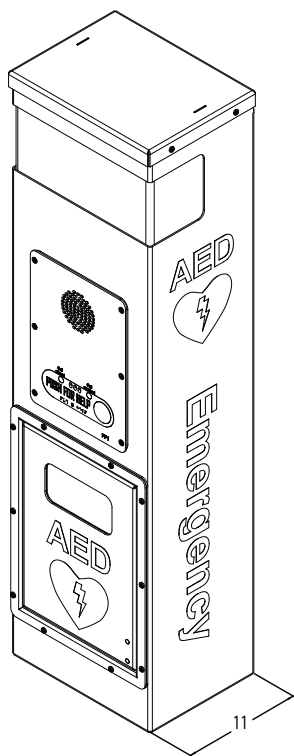
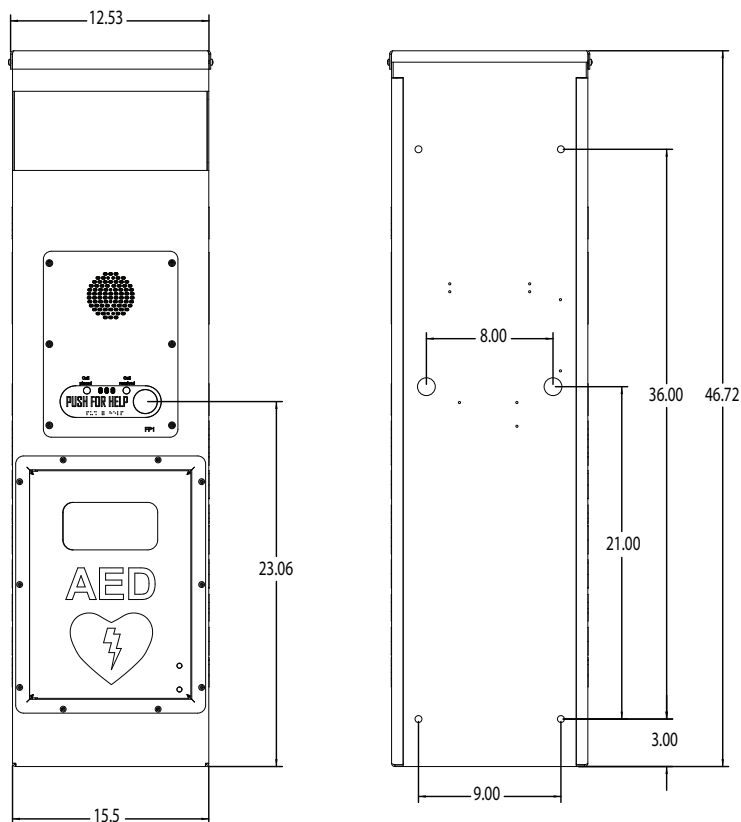
5. **Reattach the top.**

##### Wiring

**120/240V AC supply** – Feed the incoming power leads into the supplied J-Box. Connect the ground to the supplied grounding lug. Connect the neutral to the orange lead for fusing the unit. Connect the load to the black wires. After completing the wire connections, install the supplied J-Box cover and ensure all cord grips are secure.

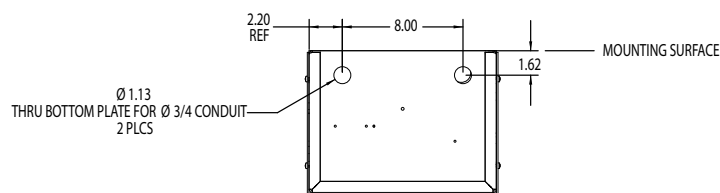
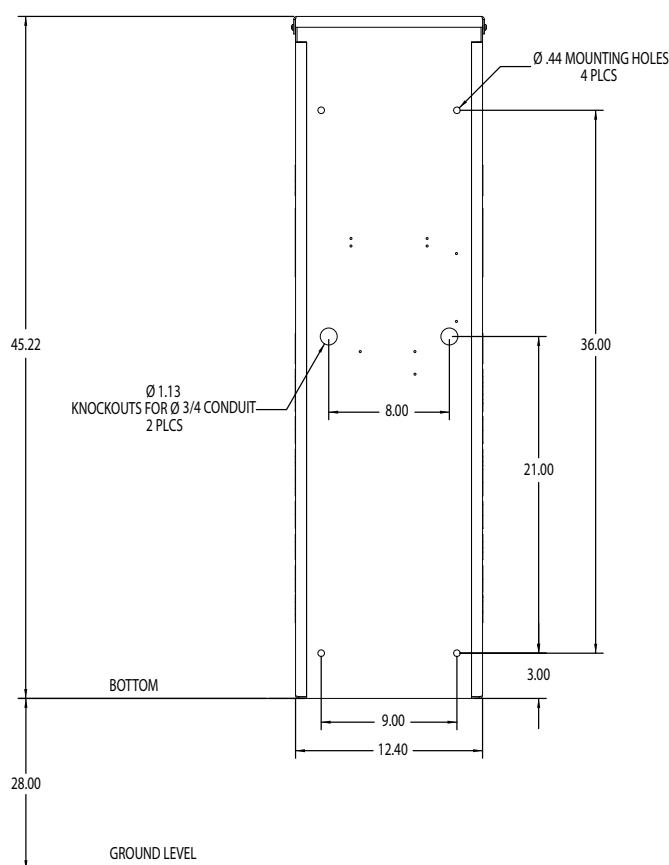


#### CB 2-e with AED Housing Installation Instructions *(continued)*





#### CB 2-e with AED Housing Installation Instructions *(continued)*



Suggested installation dimensions shown from ground to lower right mounting hole are for single button faceplates.

- For dual button faceplate, deduct 3.25 inches.
- For keypad faceplate, deduct 4.5 inches.
- For wheelchair direct facing access only, deduct 6 inches.

**DISCLAIMER:** The dimensions above are intended as guidelines only. For specific installation requirements reference your local codes.

All wiring must be installed and connected by experienced and certified personnel to meet local and national electrical codes, and will include a service disconnect.



#### 4.4 CB 2-s Installation Instructions

##### Pre-Installation

**Electrical preparation** – The unit may have supply wires run either behind the unit through the wall or below the unit by using an external conduit through the bottom of the unit. Holes in the back and the bottom of the unit have been provided for this purpose.

##### Installation Procedures

1. **Remove the light bracket and outer shell from the back plate.**
2. **Mark the mounting holes** – In order to comply with the Americans with Disabilities Act (ADA) of 1990, the speakerphone button(s) should be positioned between 34 and 48 inches from grade level. (Consult an ADA specialist in your area to verify local and federal guidelines.)
3. **Install the back plate** – Four anchors should securely fasten the back plate to the wall.  
  
**IMPORTANT:** If wiring is coming in from the back, ensure that the conduit is aligned at this time.
4. **Reattach the light bracket.**
5. **Reattach the outer shell** – Holding the shell horizontal, hook the bottom hinge into the bottom of the back plate. Swing the shell up and fasten the safety cable to the eyehook.
6. **Connect electrical and communications wiring** (see wiring instructions).
7. **Close the unit** – Fasten the outer shell to the back plate using two #10 countersunk security screws.

##### Wiring

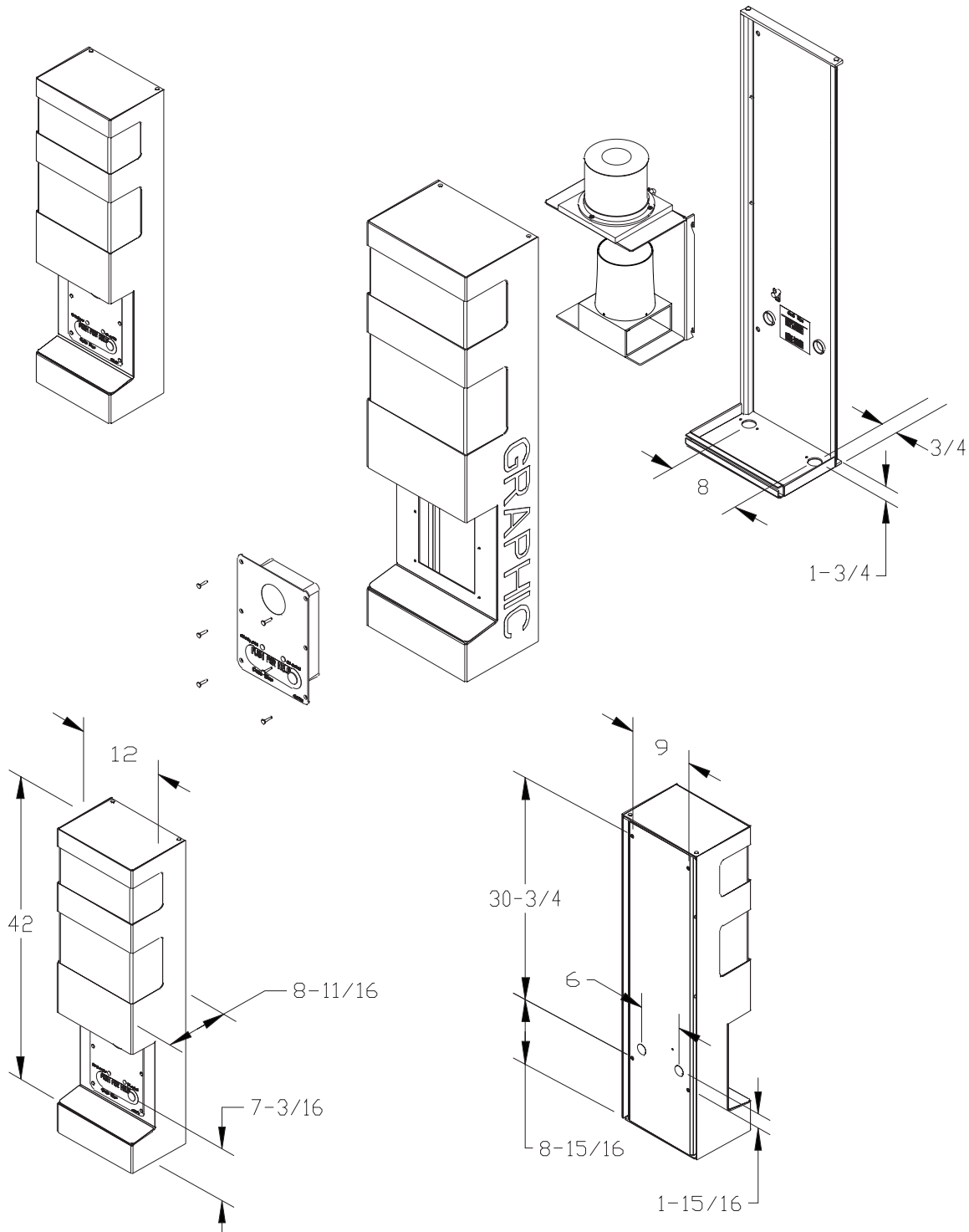
1. **Ground** – The ground (green) wire should be stripped and fastened to the supplied grounding lug.
2. **12-24V AC / DC** - The enclosure comes pre-wired, except for incoming power. Bring incoming power to the harness or pigtails. **A Certified Electrician should do any wiring.**

**120V AC** – The enclosure comes pre-wired, except for incoming power. If you are using a Code Blue Power Supply/Transformer, please look at the wiring diagram on the top of the Step-Down Transformer to verify how to step down the voltage that you are bringing to the enclosure. **A Certified Electrician should do any wiring.**



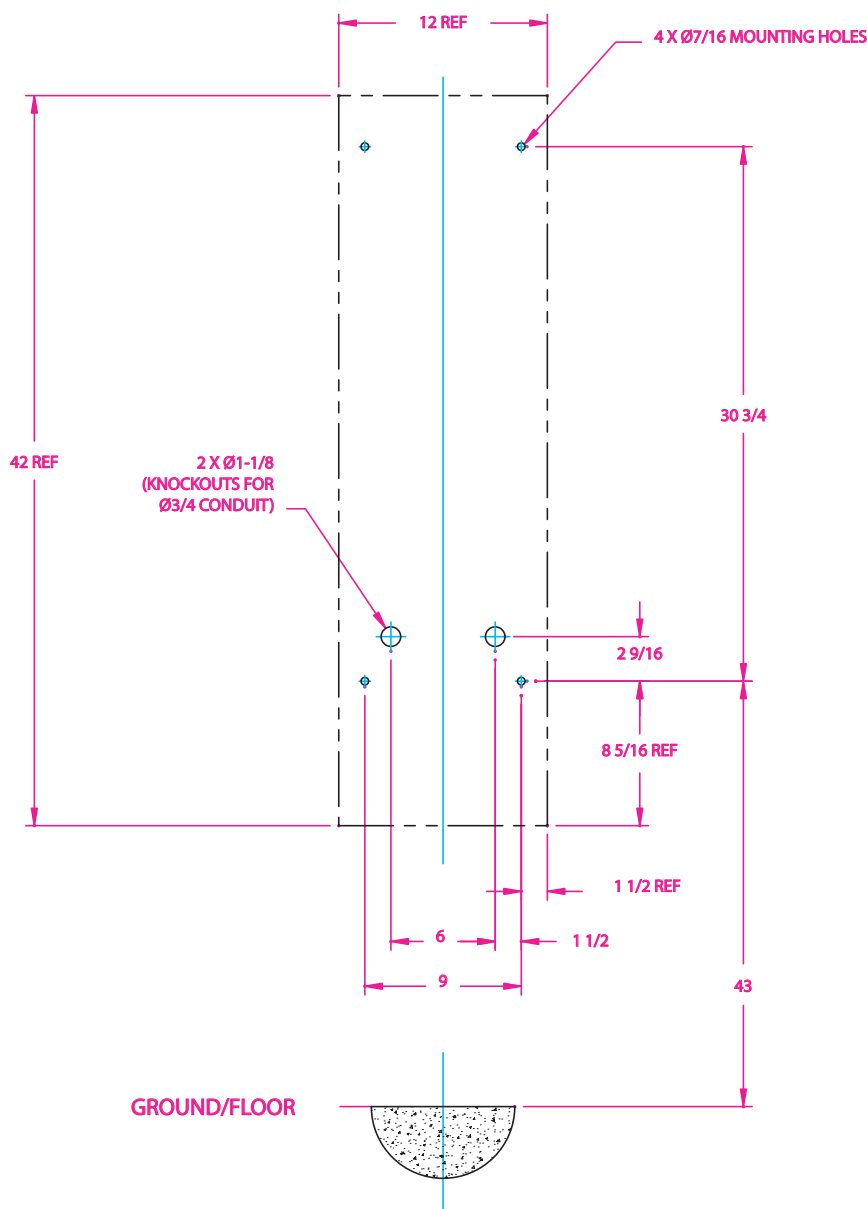


#### CB 2-s Installation Instructions *(continued)*





#### CB 2-s Installation Instructions *(continued)*



Suggested installation dimensions shown from ground to lower right mounting hole are for single button faceplates.

- For dual button faceplate, deduct 3.25 inches.
- For keypad faceplate, deduct 4.5 inches.
- For wheelchair direct facing access only, deduct 6 inches.

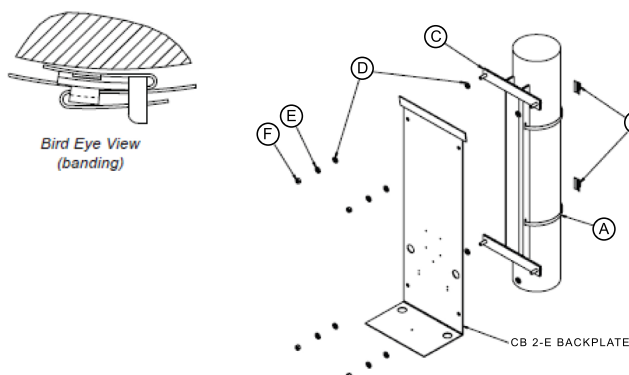
**DISCLAIMER:** The dimensions above are intended as guidelines only. For specific installation requirements reference your local codes.

All wiring must be installed and connected by experienced and certified personnel to meet local and national electrical codes, and will include a service disconnect.



#### 4.5 Pole Mount Bracket Installation Instructions

1. Thread the mounting straps through the slots; use the outside slots for larger poles and inside slots for smaller poles.
2. Hold bracket to pole; Set the height of the bracket (C) so the speakerphone push button(s) on the unit will be at desired height (please check with local codes for ADA compliance).
3. Band the bracket to the pole at desired height. To eliminate waste, pull band (A) from carton as needed. With ears of buckle (B) away from operator, slide the buckle on the banding. Lace banding around the object being clamped and again through buckle.
4. Bend end of band under buckle.
5. Slide band in tool nose slot. Press down on gripper with thumb and tension clamp by turning the handle. Maximum tension has been reached when the band stops moving through the buckle.
6. When maximum tension has been reached, roll tool over buckle. At same time reverse the handle carefully, with approximately a three-quarter turn to avoid breakage. The band that is released will be used in the bend, therefore there is no loss of tension.
7. Lift cutter lever and band will be cut to correct length. While holding the stub of the band with your thumb, hammer flat over bridge of buckle.
8. Complete application by hammering the buckle ears over the stub.
9. Attach enclosure to bracket. Place a rubber washer (D) on each of the four studs.
10. Place a second set of rubber washers on to each of the four studs (inside the unit).
11. Place a steel washer (E) on each of the four studs.
12. Turn a nut (F) on each of the four studs.

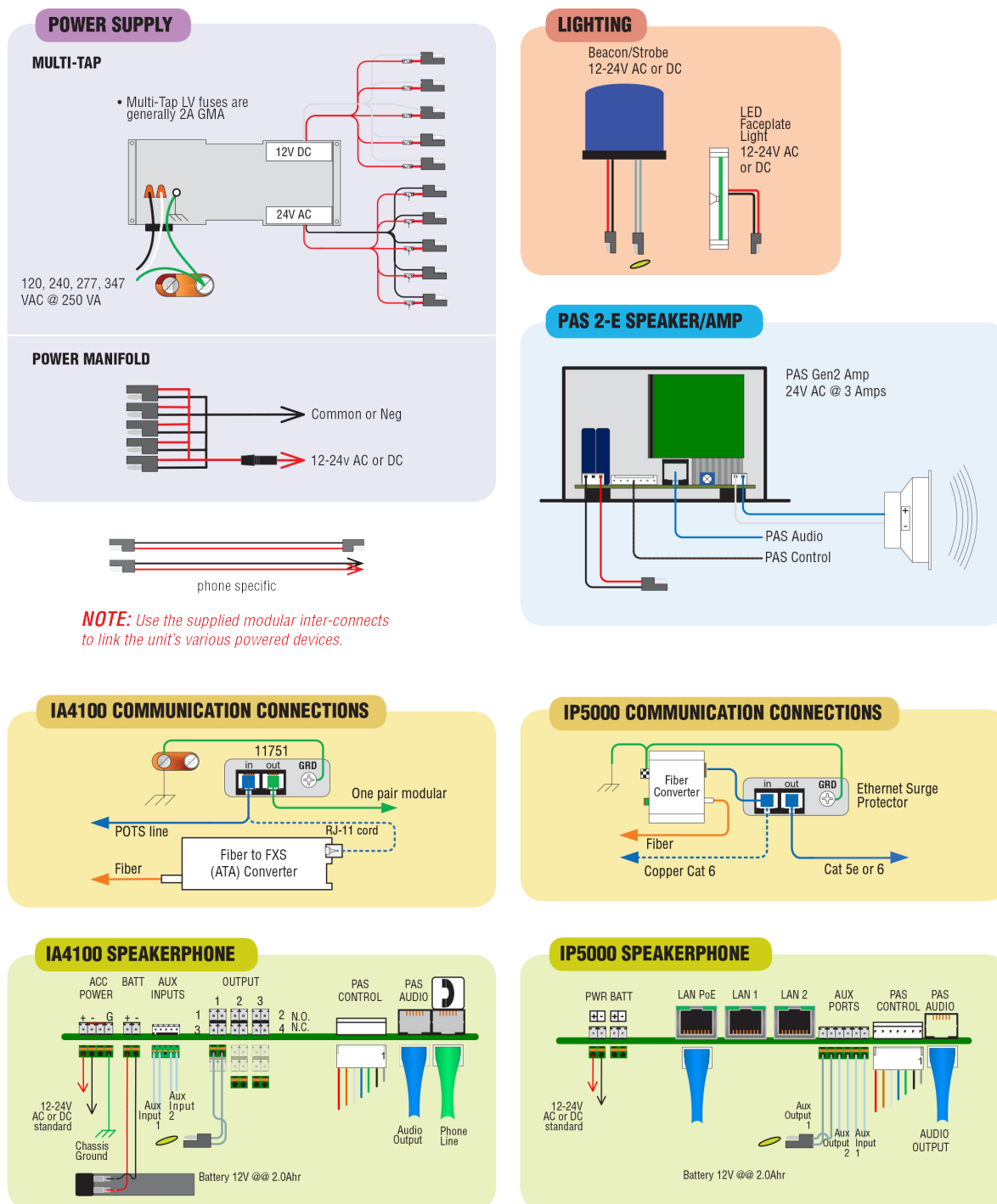


**Note:** All wiring must be installed and connected by experienced and certified personnel to meet local and national electrical codes, and will include a service disconnect. Specifications subject to change without notice or obligation on the part of the manufacturer.



## 5 Wiring Diagrams

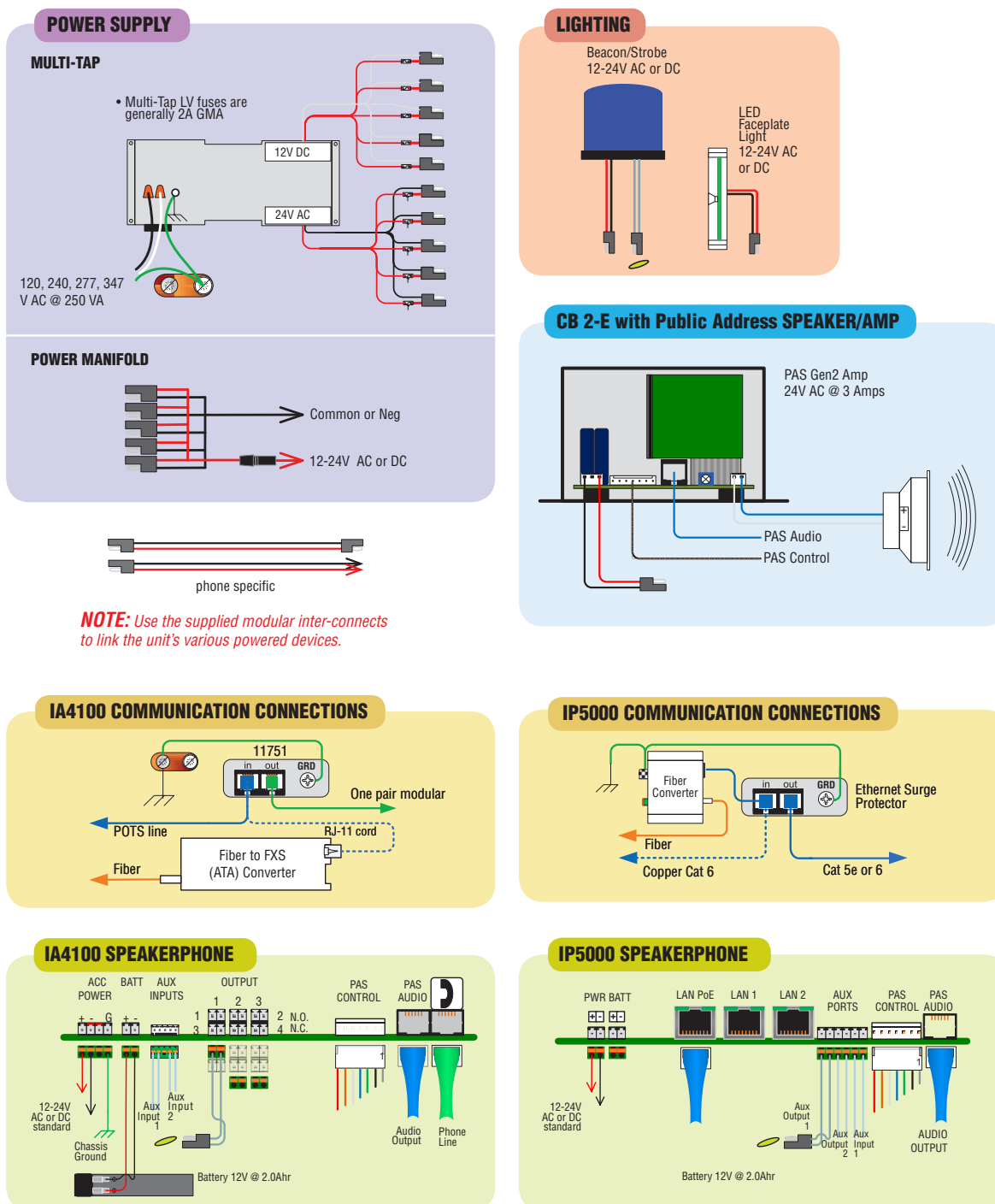
### 5.1 CB 2-e Wiring Diagram



Product wiring diagram shown reasonably represents current offering and is intended to assist in component identification and service. Earlier product production may have different components and wiring connections. Reference the model and serial number from the unit ID tag and contact manufacturer to confirm replacement part version and availability.



#### 5.2 CB 2-e with Public Address Wiring Diagram

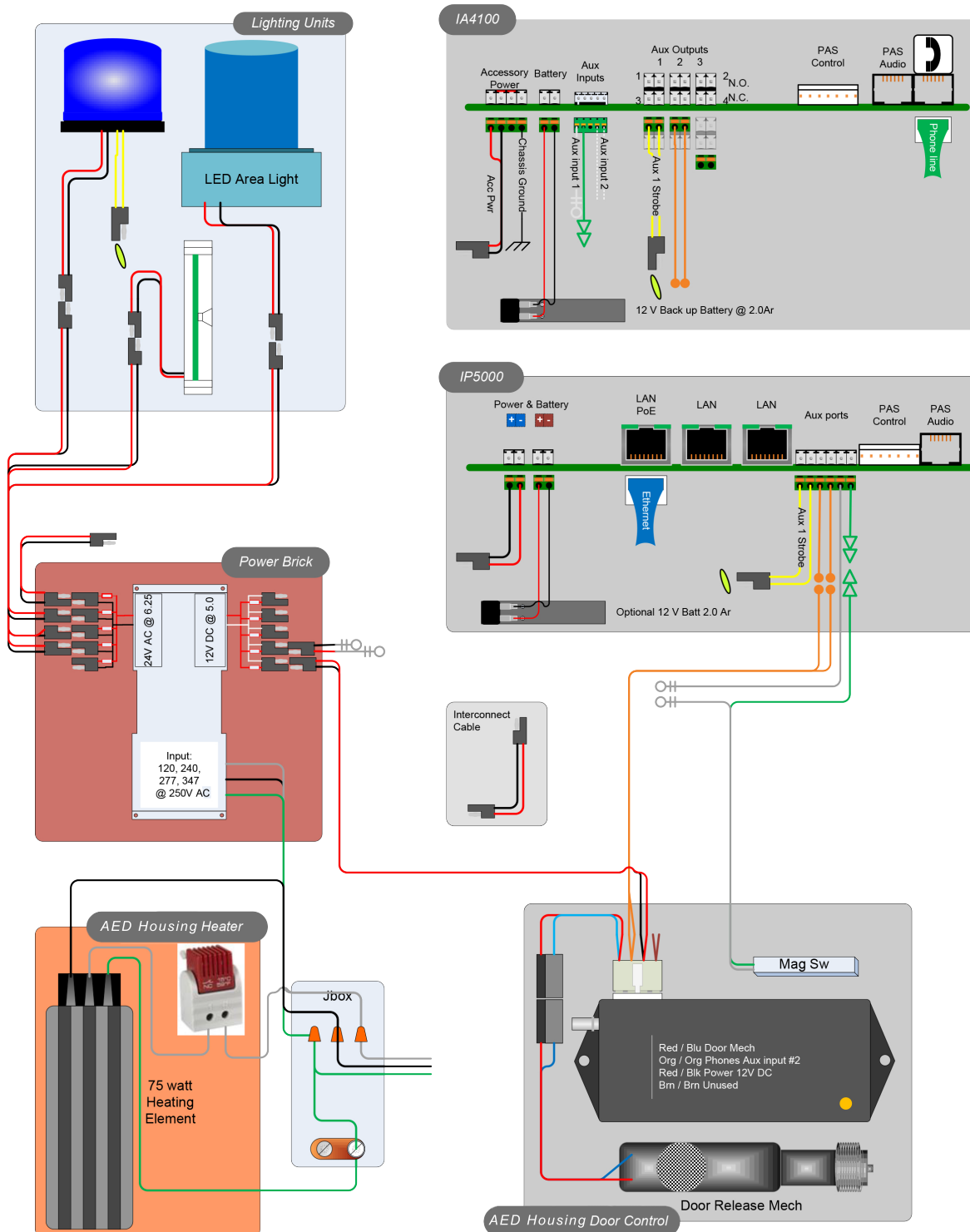


Product wiring diagram shown reasonably represents current offering and is intended to assist in component identification and service. Earlier product production may have different components and wiring connections. Reference the model and serial number from the unit ID tag and contact manufacturer to confirm replacement part version and availability.





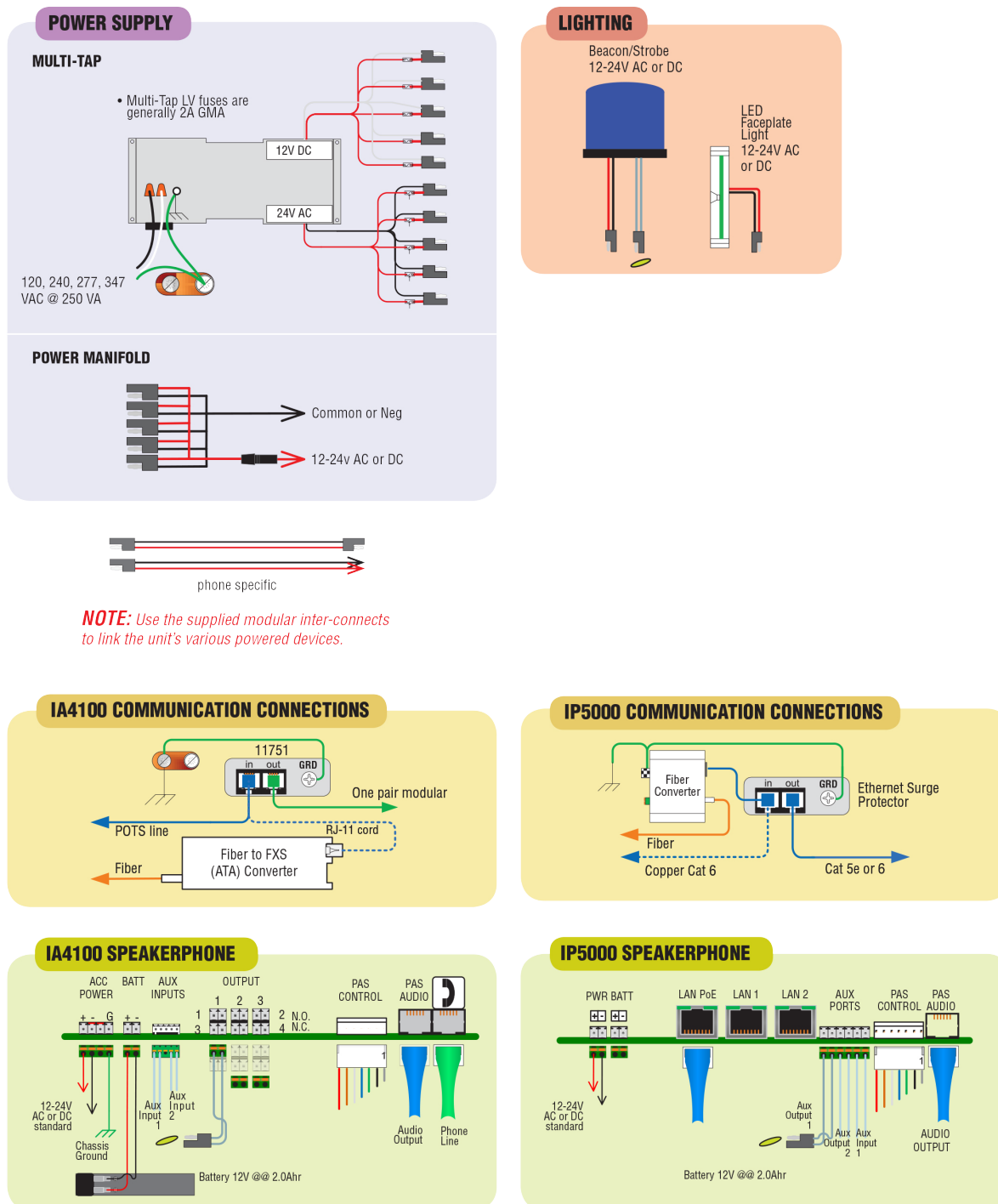
#### 5.3 CB 2-e with AED Housing Wiring Diagram



Product wiring diagram shown reasonably represents current offering and is intended to assist in component identification and service. Earlier product production may have different components and wiring connections. Reference the model and serial number from the unit ID tag and contact manufacturer to confirm replacement part version and availability.



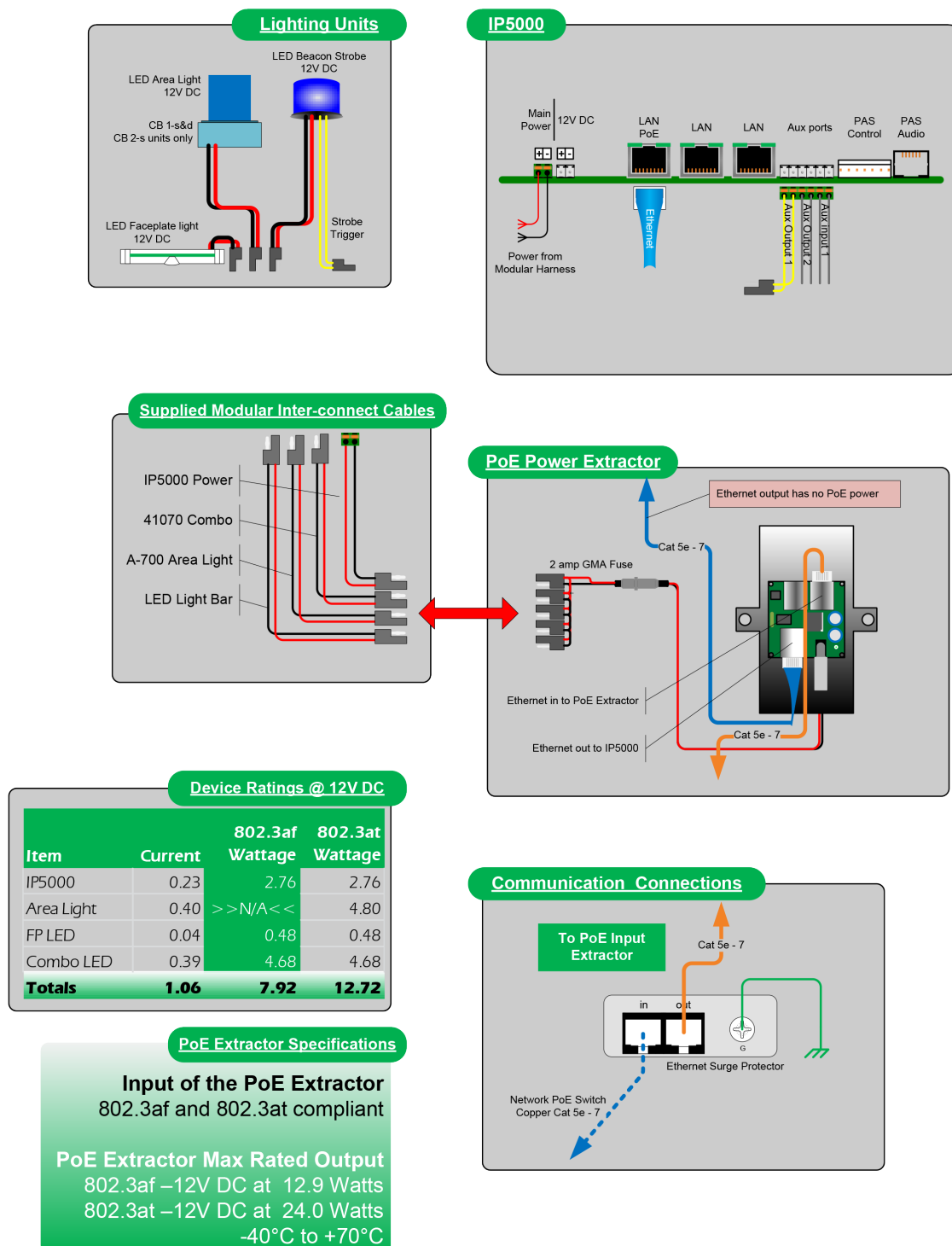
#### 5.4 CB 2-s Wiring Diagram



Product wiring diagram shown reasonably represents current offering and is intended to assist in component identification and service. Earlier product production may have different components and wiring connections. Reference the model and serial number from the unit ID tag and contact manufacturer to confirm replacement part version and availability.



#### 5.5 CB 2-e and CB 2-s PoE Wiring Diagram



Product wiring diagram shown reasonably represents current offering and is intended to assist in component identification and service. Earlier product production may have different components and wiring connections. Reference the model and serial number from the unit ID tag and contact manufacturer to confirm replacement part version and availability.



## 6 Maintenance Schedule

### LEGEND

**G** Guard tasks

**T** Technician tasks

#### DAILY OR WEEKLY

- G** Perform functional communications check  
**Action: Press red button**
- ☐ Strobe activates
  - ☐ Red LED “Call Placed” light turns on
  - ☐ Message plays
  - ☐ Call connects, green LED “Call Received” light turns on
  - ☐ Confirm conversation clarity with dispatch

#### MONTHLY OR QUARTERLY

- G** Visually check lighting functions:
- ☐ Faceplate light
  - ☐ Beacon
  - ☐ Strobe
- G** Visually inspect unit for damage to:
- ☐ Faceplate
  - ☐ Piezo button
  - ☐ Microphone (*pest infestation, damage or obstructions*)
  - ☐ Speaker (*pest infestation, damage or obstructions*)
- T** Check batteries
- ☐ Functioning with full charge
  - ☐ Recharging fully, including NightCharge®/Solar units (*NOTE: recommend mid- to late afternoon inspection*)

#### BIANNUALLY

- T** Remove access door and faceplate assembly to inspect the following:
- ☐ Ensure all electrical connections are secure
  - ☐ Check all phone connections for corrosion (*If corroded, clean and coat with dielectric gel or replace*)
  - ☐ Ensure all battery connections are tight and clean
  - ☐ Verify no stains exist around gasket areas (*Stains indicate leaking and gasket should be replaced*)
  - ☐ Verify moisture weep hole on cabinet bottom is open and unobstructed
  - ☐ Verify bottom of bollards are at least 1/2 inch above footing and free of obstructions (*Applies to CB 1, CB 5 and CB 9 units*)
- G** Apply automotive paint sealant to unit exterior for protecting finish against environmental pollutants (*Suggested products include Black Magic Wet Shine Liquid Wax, Nu Finish NFP-80, and 5 Star Shine*)
- G** Clean and coat exterior stainless steel cabinets with cleaner/polish (*Suggested products include Chase Products' Champion Sprayon Stainless Steel Cleaner to help protect finish against environmental pollutants*)
- T** Visually confirm line-of-sight is still clear to base station (*i.e., confirm that new tree growth, new building construction or other obstructions are not blocking view of base station*)

#### ANNUALLY

- T** Replace batteries used with NightCharge, cellular or RF systems (*Replace with like batteries as recommended by the communication manufacturer to ensure optimal performance*)



## Maintenance Schedule *(continued)*

### UNIT SURFACE MAINTENANCE

The painted and stainless steel Code Blue models require periodic care to sustain their aesthetic appearance. Units located outdoors are vulnerable to harsh environmental conditions, including UV rays, acid rain, diesel fumes and airborne iron particles (i.e., dust) which over time may cause unit discoloring. To prevent pollutants developing harmful chemical reactions on Code Blue units, an appropriate surface maintenance schedule should be adhered to. The Surface Care Frequency table below provides general guidelines to assist in configuring a schedule. Please note that the frequency of care required to guard the Code Blue unit's surface from damage will also be dictated by local environmental characteristics.

#### LEGEND: POLLUTANTS LEVEL

Low	★
Low/Moderate	★★
Moderate	★★★
Moderate/High	★★★★
High	★★★★★

#### SURFACE CARE FREQUENCY

	MONTHLY	BIMONTHLY	QUARTERLY	BIANNUAL	ANNUAL
Painted		★★★★★	★★★★★	★★★★	★
Stainless Steel	★★★★★	★★★★★	★★★★	★	

See scheduled tasks under Biannually on page 28 for suggested paint sealants or stainless steel cleaners.

### AVERAGE COMPONENT LIFE

Component life is based on various mechanical, operational and environmental factors. Your local Code Blue dealer can assist you with a regularly scheduled maintenance program customized to your individual site requirements.

Code Blue strongly recommends contacting a local CB dealer to establish a proactive maintenance schedule.



#### 6.1 CB 2-e with AED Access and Maintenance

The following methods can be used to access the Automated External Defibrillator (AED) device:

1. When the red button is depressed the unit will make a call. After the call has been answered, the answering party can then depress the 6 key on their telephone keypad. This will release the door latch, giving the caller access to the AED device.
2. The units have a key fob supplied at the time of purchase. This key fob can be used within a 20-foot radius to release the door latch, giving the caller access to the AED device.
3. The unit can be called and placed into two-way monitor mode. At this time, the person calling the unit can depress the 6 key on their telephone keypad, which will provide access to the AED device.
4. The access panel on the back of the Code Blue unit is removed and the manual latch release is pulled, granting access to the AED device.

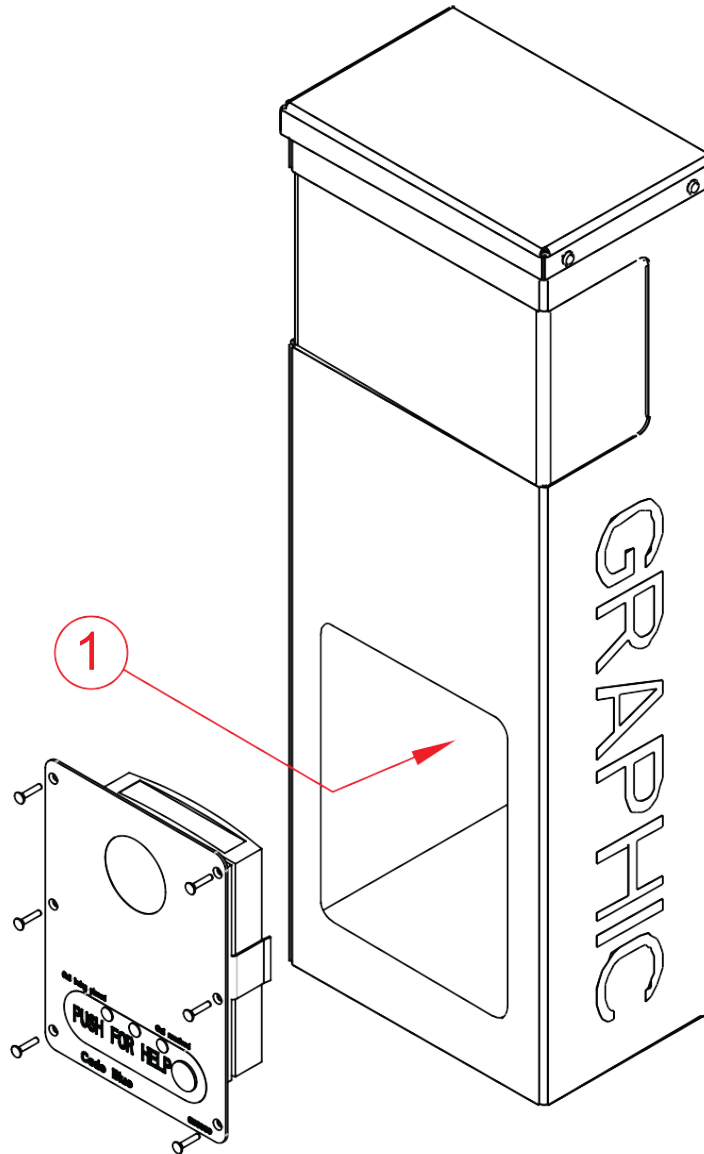
Typically, AED manufacturers recommend that the device be checked once per week for proper operation. Some units will give an audible “chirp” if the self-diagnostics have failed and the unit needs service. Others may use another indicator to verify its status. Refer to manufacturer’s maintenance instructions for correct diagnostic testing to ascertain whether the device requires service or not.

In addition, review the manufacturer’s replacement policy for pad and battery replacement. Pay close attention to the AED temperature specifications and consider the life of the AED battery, which can be greatly affected by extreme heat or cold environments and reduce the capacity by up to 50 percent.



## 7 Locating Unit Serial Numbers

Remove the speakerphone faceplate with the special security bit. The serial number will be listed on the manufacturer's label located inside the unit (1).





## 8 Warranty

Code Blue Corporation provides a limited warranty on this product. Refer to your sales agreement to establish the terms of the limited warranty. In addition, Code Blue's standard warranty language as well as information regarding support for this product, while under warranty, is available through the following website: [www.codeblue.com](http://www.codeblue.com).





## 9 Download Information

**Main Location:** <http://codeblue.com/support/downloads/>

**Code Blue now has a centralized location where you can find all the Installation, Setup, Information, Configuration & Operation instructions.**

1. IA4100 Installation & Setup: <http://codeblue.com/resources/admin-guides/>
2. IA4100 Configuration & Operation: <http://codeblue.com/resources/user-guides/>
3. IP5000 Installation & Setup: <http://codeblue.com/resources/admin-guides/>
4. IP5000 Configuration & Operation: <http://codeblue.com/resources/user-guides/>
5. IP1500 Installation & Setup: <http://codeblue.com/resources/admin-guides/>
6. IP1500 Configuration & Configuration: <http://codeblue.com/resources/user-guides/>
7. IP2500 Installation & Setup: <http://codeblue.com/resources/admin-guides/>
8. IP2500 Configuration & operation: <http://codeblue.com/resources/user-guides/>
9. IA500 Installation & Setup: <http://codeblue.com/resources/admin-guides/>
10. IA500 Configuration & Operation: <http://codeblue.com/resources/user-guides/>
11. ToolVox Administrator Guide: <http://codeblue.com/resources/admin-guides/>
12. ToolVox UPD Configuration & Operation: <http://codeblue.com/resources/user-guides/>
13. ToolVox Quick Start: [http://codeblue.com/wp-content/uploads/2014/02/in-181\\_ToolVox\\_Quick\\_Start.pdf](http://codeblue.com/wp-content/uploads/2014/02/in-181_ToolVox_Quick_Start.pdf)
14. Public Address Administrator Guide: <http://codeblue.com/resources/admin-guides/>
15. Blue Alert MNS Configuration & Operation: <http://codeblue.com/resources/user-guides/>
16. Blue Alert EMS Configuration & Operation: <http://codeblue.com/resources/user-guides/>
17. Blue Alert Mobile Powered by Guardly: <http://codeblue.com/resources/user-guides/>
18. S-1000 LED Strobe Configuration & Operation: <http://codeblue.com/resources/user-guides/>
19. IP5000 1.0 Series User Guides: <http://codeblue.com/resources/user-guides/>
20. IP1500 and IP2500 Firmware: <http://codeblue.com/support/downloads/>
21. IP5000 Versions 1.X & 2.X Firmware: <http://codeblue.com/support/downloads/>

### For Legacy IA3100 Information:

1. [http://codeblue.com/wp-content/uploads/2013/12/gu-146\\_IA3100\\_Admin\\_Guide.pdf](http://codeblue.com/wp-content/uploads/2013/12/gu-146_IA3100_Admin_Guide.pdf)
2. [http://codeblue.com/wp-content/uploads/2013/12/gu-145\\_IA3100\\_User\\_Guide.pdf](http://codeblue.com/wp-content/uploads/2013/12/gu-145_IA3100_User_Guide.pdf)

These Administrator and User Guides should contain all the information needed for your application. If further information is needed please contact [customerservice@codeblue.com](mailto:customerservice@codeblue.com).